Working group 3:

Quality of occupational health services

Nine delegates in the group today (02.06.18).

We discussed different aspects:

- Clarify the role of occupational physicians
  - Value for the businesses
  - Shift of work from doctor to nurse to technician
- Task management
  - UK experience with lay people
  - Differences between systems in European countries or regions.
- Doctors too expensive for routine work
- Triage points for occ.med.
  - Workplace for the hygienists?
  - Doctors only in important or difficult cases.
  - Too few doctors?
- Education of doctors
  - Core competencies
  - Clarify/discuss the relevance of education
- Aspects of team work
- Know the workplace
  - The technology
  - The people
- Quality
  - Employer’s willingness to pay for decent services

Suggestion for discussion next time:

1. Use the core competencies
   a. How do we understand them regarding jobs in OHS?
2. How to measure OHS quality?
   a. Audits (metalevel)?
      i. Defined by clients?

Tor Erik 07.06.18